

Merton Council

Joint Consultative Committee with Ethnic Minority Organisations Agenda

Membership

Councillors: Edith Macauley MBE (Chair), Eloise Bailey, Omar Bush, Joan Henry
Marsie Skeete

Substitute Members: Adam Bush, Simon McGrath

Ethnic Minority Organisations

African Educational Cultural & Health Organisation (AECHO)

Deputy

Ahmadiyya Muslim Association

Asian Diabetic Support & Awareness Group

Asian Elderly Group of Merton

Asian Youth Association

BAME Voice

Bangladeshi Association of Merton

Deputy

Bengali Association of Merton

Deputy

Bengali Women's Association of Merton

British Muslim Association of Merton

Ethnic Minority Centre

Euro Bangla Federation

Deputy

London South West Chinese Community Association

Merton African Organisation

Merton Somali Community

Mitcham Filipino British Association

Deputy

Merton and Lambeth Citizen's Advice Bureau

Pakistan Cultural Association of Merton & Wandsworth

Pakistan Welfare Association

Deputy

Positive Network

South London Somali Community Association

South London Tamil Welfare Group

Victim Support Merton and Sutton

Wimbledon Mosque

Revd Mrs H Neale

Mr .H.Nawaz

Mrs N. Shah

Mr M S Sheikh

Revd Mrs H Neale

Mr. N. Islam

Mr J Choudhury

Mr Rahman

Mrs M Ahmed

Mr B. Afridi

Mrs Sabitri Ray

Dr Haque

Mr Q Anwar

Ms L Saltoon

Mr C J Lusack

Mr A. Ali

Ms Colquhoun

Ms C Batallones

Ms H James

Mr M A Shah

Mr S U Sheikh

Mr Rizvi

Ms G Salmon

Mr A Musse

Dr PARumugaraasah

Mr A Morgan-Thorne

Mr Din

Date: Wednesday 5 December 2018

Time: 7.15 pm

Venue: Council chamber - Merton Civic Centre, London Road, Morden SM4 5DX

This is a public meeting and attendance by the public is encouraged and welcomed.

For more information about the agenda please contact

evereth.willis@merton.gov.uk or telephone [020 8545 4637](tel:02085454637).

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Joint Consultative Committee with Ethnic Minority Organisations Agenda

5 December 2018

- 1 Declaration of Interest
- 2 Apologies for Absence
- 3 Minutes of previous meeting
- 4 Youth 24 Project - Jason Fagan, Director
- 5 Crime update - Inspector Robert Whitehead
- 6 Recruiting Black Asian Minority Ethnic staff into Senior Officer roles - Rachael Wardell, Director Children Schools and Families (LBM) and Kim Brown, Head of Organisational Development & HR Strategy (LBM)
- 7 Any Other Business

Note on declarations of interest

Members are advised to declare any Disclosable Pecuniary Interest in any matter to be considered at the meeting. If a pecuniary interest is declared they should withdraw from the meeting room during the whole of the consideration of that matter and must not participate in any vote on that matter. If members consider they should not participate because of a non-pecuniary interest which may give rise to a perception of bias, they should declare this, withdraw and not participate in consideration of the item. For further advice please speak with the Assistant Director of Corporate Governance.

Agenda Item 3

JOINT CONSULTATIVE COMMITTEE WITH ETHNIC MINORITY
ORGANISATIONS
11 SEPTEMBER 2018

PRESENT Councillors Councillor Edith Macauley (in the Chair),
Councillor Eloise Bailey, Councillor Omar Bush,
Councillor Joan Henry and Councillor Marsie Skeete

Councillor Akyigyina, Mr N Din, Jason Young, Mr R Siva, Dr
Ruth Dawson, Mark Gale, Abbas Mirza, Mr Sheikh,
Dr Arumugaraasah, Neil Thurlow

1 DECLARATIONS OF INTEREST (Agenda Item 1)

None.

2 APOLOGIES FOR ABSENCE (Agenda Item 2)

Mr Islam, Mr Hall and Mr Savage.

3 MINUTES OF PREVIOUS MEETING (Agenda Item 3)

Agreed.

4 CLINICAL COMMISSIONING GROUP (CCG) COMMISSIONING
INTENTIONS - ABBAS MIRZA, ENGAGEMENT LEAD, MERTON CCG
(Agenda Item 4)

Abbas Mirza gave an overview of the CCG's commissioning intentions. Meetings are being held from August through to November to engage with local residents to gather their views on the services they use and what they feel needs improving.

The CCG is facing numerous challenges including:

- The NHS is facing unprecedented financial challenges
- Long waiting times to access some services
- The quality of some of services are variable
- Not all of the NHS buildings are in the best condition and need repairs
- Having good access to psychological therapies remains a challenge

- There is expected growth in the population which will put pressure on services now and in the future
- There is an increasing demand for new treatments and therapies

Abbas outlined the CCG's priorities which are as follows:

1. Start Well

- Integrated support for children and families
- Emotional wellbeing and mental health

2. Live Well

- Wellbeing and long term conditions
- Mental health and wellbeing

3. Age Well

- Complex health and care needs

Abbas informed the meeting that community concerns are being gathered from the consultation. He asked the JCC to consider the following two questions:

1. What services have you used in Merton and liked?
2. What would you like to be improved?

Comments/Questions

Which groups have been consulted with? Abbas responded that he has engaged with BAME Voice, the engagement group of the Dementia Hub, Merton Centre for Independent Living, Community Forum, Merton Seniors Forum, Happy Day Lunch Club. The Internal Patient Engagement Group started the process.

Abbas added that he is trying to speak to as many people as possible.

Cllr Akyigyina suggested that Abbas contacts Vestry Hall and Positive Network to get further views from the BAME community to ensure that effective outreach work is being done.

Cllr Macauley added that BAME Voice consists of 14 to 15 BAME groups who have been part of the consultation.

Abbas confirmed that extensive outreach work is being done he is meeting Mitcham Churches including Black churches and will also be meeting the Polish Family Association.

Cllr Henry thanked Abbas for attending the Friends of Pollards Hill fun day.

Mr S Sheikh said that there were not enough people in attendance at the JCC because not all the organisations are present and therefore Abbas would not get a

representative view. He added that there is frustration about the lack of funds in the NHS impacting on the ability to deliver services.

Dr Aru said Diabetes is a problem and the approach needs to change - organisations need to be approached to discuss diabetes within community settings. He is not confident that the problem will be resolved.

Abbas replied that prevention and patient education is important. He added that Diabetes Truth is to be launched in October and not in a traditional setting. Cultural issues need to be considered too, Public Health and the CCG are working on diabetes as a priority.

Mr Din said that awareness raising is needed to provide more information around diabetes and high blood pressure and the lack of funds is a problem.

Abbas replied that nationally the NHS has recognised that diabetes is a problem and there has been a change in policy around sugar. There has been a cut in Public Health budgets and there is now focus on Prevention, Self-Education and Self-Management.

Abbas added that Language is also important and a co-design leaflet talks about “sugar” instead of diabetes.

Mr Sheikh stated that people’s faith affect how they think about health. He added that he can’t see a change in the approach compared to previous consultations.

Cllr Akyigyina asked what is being done about adult mental health?

Abbas replied that the mental health service is being re-procured. He recently attended an Involve meeting with the Voluntary Sector and the Commissioners where issues and problems with accessing IAPT services were discussed. A multi-agency approach is being considered and BAME organisations and individuals have been involved in co-designing the service.

Cllr Skeete stated that some contact numbers are not helpful and online support is not the right way.

Abbas replied that self-referral is being looked at and also GPs to encourage consistency. Hearts and Minds work with young people and efforts are being made to improve first point of contact.

Cllr Henry asked what is happening with Social Prescribing? Abbas gave an overview of the project and explained that support for managing and improving health will be more accessible to local residents e.g. support groups for women in East Merton.

He concluded that he is willing to visit organisations to further engage with communities.

Resolved: It was resolved that feedback should be provided to Evereth to pass on to Abbas.

5 KNIFE CRIME - NEIL THURLOW, HEAD OF SAFER MERTON, LBM
(Agenda Item 5)

Neil Thurlow updated the meeting on the Knife Crime action plan that Merton has produced. The Mayor of London held a summit with local authority Chief Executives and Police Borough Commanders. Merton, along with other London boroughs now needs to complete a knife crime action plan working on five strands of business ranging from prevention to prosecution.

Neil outlined that the youth violence is driven by drugs and issues such as County Lines (where young people go out of London to sell drugs across the country). He added that not all the murders are gang related, there are many complex issues involved.

The Police are working to safeguard those most at risk and are working with gang workers. Merton is a safe borough and there have been no murders in Merton from the 16-24 age group, although there has been one adult murdered in Mitcham this year. Neil explained that for every victim there is impact on the immediate family and the network of friends, so some Merton residents may have been affected because someone close to them may have been murdered in another borough. He stressed the need for the boroughs to work together.

The joint action plan addresses: governance, targeting law breakers, protecting and education young people and supporting victims. Young people aged 16-24 are the most vulnerable age group and robberies mainly affect that group.

The action plan needs to be submitted to MOPAC by 14 September.

Comments

Dr Ruth asked if there are any good models to follow? Neil replied that the gangs work and Child Sexual Exploitation approach is being used but the Mayor of London is keen for the Public Health model to be adopted. This is a long-term model and similar to Glasgow's approach. The model addresses root causes of the problem.

Cllr Bailey asked how the closure of Wimbledon Police station affects the plan? Neil replied that the Police are deploying resources more dynamically – the safeguarding and proactive team have improved and Merton will benefit from this. Also police officers are based in the Youth Offending Team and in Safer Merton.

Cllr Bush asked how many Merton residents are associated with the serious youth violence? Neil replied that Merton is the 4th safest London borough. Last year 20% of murders in London could be linked back to Merton through witnesses, arrests made or being friends or relatives of the deceased.

Cllr Akyigyina asked what is being done about missing young people? Neil replied that when the young people that go missing return to the borough there is a debriefing to assess their risks.

Cllr Bush asked if there is a plan to work with schools to target children under 16 years old. Neil confirmed that that this is being addressed in the MOPAC action plan in the Educating and Prevention theme. Schools Officers work with teachers and pupils.

Cllr Bush asked if there are any areas for improvement? Neil replied that the challenge is effective engagement to divert young people – the evidence on impact needs to be examined.

Cllr Henry asked what support is available for parents? Neil replied that the support package is designed around the child to enable parents to understand the risks associated with their child. Generally parents are receptive to work with the council – a whole family approach is taken.

Mr Sheikh raised concerns about the language used in the report particularly “5.3 Where knife crime is feared in an area the fear can become a self-fulfilling concern/area of focus as more people carry knives as they fear being victims of knife crime”. He also felt that the report was contradictory in terms of the knife crime statistics.

Neil clarified that fear of crime does indeed make young people want to protect themselves by carrying a knife. The figures include incidents and victims and may differ because of how they are recorded, e.g. victims may have been threatened but not with a knife.

6 MERTON HOME TUTORING SERVICE - DR RUTH DAWSON (Agenda Item 6)

Dr Ruth gave an overview of Merton Home Tutoring service which was set up 10 years ago. It provides 1:1 teaching and small classes. The 1:1 sessions last from 6 months to a year for one hour per week.

Following an assessment of their need students are taught the English that they require e.g. to support them attending hospital appointments or seeking employment.

There are 50 volunteer and 30 teachers who are supported by a Co-ordinator. The service is based at Wimbledon Guild. Referrals are mainly received from schools, G.P.s. There is now a new website: <http://mhts.org.uk> which Dr Ruth asked the JCC members to visit to get more information about the service.

Comments

Can services be provided to a group of old people? Dr Ruth replied that the tutoring could be provided to a group of people but they would need to be individually assessed.

Cllr Henry asked if the service will go into people's homes, particularly where parents have young children and cannot easily get out. Dr Ruth confirmed that the service would go into people's homes to make the assessment.

Cllr Akyigina complimented Dr Ruth on the service.

7 ANY OTHER BUSINESS (Agenda Item 7)

None.



Y24 Nurturing Independence is an organisation aimed at working with Children and Young People (CYP) aged 10 - 25.

Many of our CYP have come from disadvantaged backgrounds, however some have just found themselves in situations where they need guidance and support or may have Social Emotional and Mental Health (SEMH).

Our passion for nurturing young people has made Y24 more than just a name. It has come to stand for a way of doing things: with spirit, intuition, instinctive intelligence and teamwork.

Y24 embodies the shared ethos of a dedicated team of forward-thinking professionals with over 70 years combined experience of working with young people. Our range of expertise comprises of mentoring, youth work, formal education and teaching, employability, sports coaching and project management.

Our work makes a lasting impact by helping young people to build skills that will remain useful throughout their lives and by encouraging them to become responsible and involved citizens.

Y24 provide a dynamic range of tailor made programmes specifically tailored to the needs of each individual young person we encounter.

The core of our service incorporates a personalised 24-step programme of continuous support, which includes an on-going phase of assessment, monitoring, target setting and review over a period of 4, 6 and 9 months throughout the year (this can include holiday periods). Our programmes are based on working with the young person on a 1:1 basis.

We do this to ensure that the young person has the attention needed to get through the core values of the Y24 Step Programme Our core values are;

- Achievement
- Health & Lifestyle
- Strengthening Communities
- Social & Emotional Development

Police Update - JCC for Ethnic Minorities Meeting

Nov 18

General Performance (To 31.10.18 – current rolling 12mth)

Crime Type	Offences	Difference from Previous 12 months
Total Crime	13,692	13657 +.3%
Burglary	1,535	1380 +11%
Criminal Damage	1,186	1281 -7%
Robbery	363	355 +2%
Drugs	511	559 +9%
Sexual offences	344	343 -.3%
Other notifiable	294	276 +6%
Violence with injury	4383	4320 +1%
Theft and Handling	5048	5024 +.5%

Total notifiable offences Crime overall is up compared to the previous twelve months.

Across all of MPS, total notifiable offences of crime are up about 2%.

Anti-social behaviour

Down 10% across the borough comparing rolling 12 months with prev 12 months.

2017/2018	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	
Abbey	9	16	15	18	14	18	26	17	34	29	19	18	233
Cannon Hill	5	5	6	4	4	3	8	3	11	7	6	3	65
Colliers Wood	21	17	10	9	15	19	17	19	17	24	9	18	195
Cricket Green	14	20	26	15	24	25	36	30	44	21	10	26	291
Dundonald	9	12	7	9	6	11	10	8	12	12	3	10	109
Figge's Marsh	14	16	19	8	18	34	26	29	40	20	27	24	275
Graveney	15	9	13	17	6	17	13	6	17	19	17	18	167
Hillside	8	7	11	4	11	9	13	6	7	7	9	9	101
Lavender Fields	22	9	13	10	13	10	13	18	16	16	6	44	190
Longthornton	10	6	9	7	12	7	7	8	11	12	9	18	116
Lower Morden	7	2	8	6	4	13	11	9	8	15	6	7	96
Merton Park	13	18	13	15	22	21	19	23	24	19	14	23	224
Pollards Hill	11	13	15	16	8	15	23	11	26	11	21	9	179

Ravensbury	11	11	13	22	5	17	15	16	19	27	22	13	191
Raynes Park	17	13	16	14	7	18	22	8	14	4	9	13	155
St Helier	12	6	13	16	9	17	18	15	13	24	13	14	170
Trinity	20	16	10	17	22	21	21	19	27	21	24	25	243
Village	7	5	12	8	5	9	5	11	14	15	8	5	104
West Barnes	13	7	10	7	7	17	13	16	12	13	11	14	140
Wimbledon Park	13	7	11	2	12	6	7	6	8	15	9	16	112
	251	215	250	224	224	307	323	278	374	331	252	327	3356

2016/2017	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	
Abbey	23	17	12	20	23	30	20	17	19	30	17	17	245
Cannon Hill	8	6	9	5	7	7	13	18	9	9	5	7	103
Colliers Wood	20	20	9	12	11	12	16	13	23	24	19	23	202
Cricket Green	31	22	31	32	22	30	23	22	44	22	22	31	332
Dundonald	8	7	6	11	6	6	15	6	3	4	6	5	83
Figge's Marsh	18	18	21	11	30	29	31	26	26	28	30	27	295
Graveney	16	16	20	12	20	15	21	22	18	14	15	13	202
Hillside	3	10	6	7	12	10	3	7	12	8	10	12	100
Lavender Fields	10	17	15	10	7	16	13	16	10	27	12	27	180
Longthornton	6	10	10	11	9	13	10	13	21	10	10	13	136
Lower Morden	9	7	9	3	7	6	25	12	25	11	21	20	155
Merton Park	25	19	18	20	14	21	19	22	17	41	14	26	256
Pollards Hill	19	14	18	18	27	15	20	14	18	20	13	18	214
Ravensbury	16	16	18	18	21	23	21	18	9	13	9	10	192
Raynes Park	8	10	15	11	15	18	27	14	7	9	12	20	166
St Helier	17	17	14	11	12	17	14	14	18	30	8	13	185
Trinity	31	20	20	29	22	17	25	19	29	28	21	22	283
Village	10	4	4	6	9	6	8	5	8	6	9	6	81
West Barnes	14	6	13	5	9	8	11	11	19	12	12	16	136
Wimbledon Park	13	5	8	10	7	21	18	13	12	7	11	13	138
	305	261	276	262	290	320	353	302	347	353	276	339	3684

Police Update - JCC for Ethnic Minorities Meeting

Hate Crime 2018 Last 12 months to October 2018 compared with previous 12 months

Category	2017	2018	change
Racist	245	253	+3%
Faith	32	31	-3%
Anti-Semitic	2	1	
Islamophobic	22	22	
Homophobic	24	30	+25%
Transgender	8	11	+37%
Disability	4	6	+50%
Total	313	331	+6%

source <https://maps.met.police.uk/stats-and-data/hate-crime-dashboard/>

* Hate crime can have more than one hate flag attached to it i.e. one hate crime may involve a racial and homophobic element. As such, adding up all the hate crime categories can result in multiple counting of a single offence and will not equal the total hate crime count.

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Offences & Sanction Detection Count

Percentage Change

Sanction Detection Rate

		Type / Financial Year				Type / Financial Year		Type / Financial Year	
Major Text	Minor Text	Offences		Sanction Detections		Offences fy17-18	Sanction Detections fy17-18	Sanction Detections	
		fy16-17	fy17-18	fy16-17	fy17-18			fy16-17	fy17-18
Burglary	Burglary - Business and Community	412	222	48	22	-46.12%	-54.17%	11.65%	9.91%
	Burglary - Residential	1,029	1,171	69	53	13.80%	-23.19%	6.71%	4.53%
	Total	1,441	1,393	117	75	-3.33%	-35.90%	8.12%	5.38%
Criminal Damage	Criminal Damage to a Dwelling	293	255	58	27	-12.97%	-53.45%	19.80%	10.59%
	Criminal Damage to Motor Vehicle	608	558	51	28	-8.22%	-45.10%	8.39%	5.02%
	Criminal Damage to Other Building	105	83	17	11	-20.95%	-35.29%	16.19%	13.25%
	Other Criminal Damage	362	341	54	46	-5.80%	-14.81%	14.92%	13.49%
	Total	1,368	1,237	180	112	-9.58%	-37.78%	13.16%	9.05%
Drugs	Drug Trafficking	43	37	36	32	-13.95%	-11.11%	83.72%	86.49%
	Other Drug	6	0	5	0	-100.00%	-100.00%	83.33%	
	Possession of Drugs	440	567	380	505	28.86%	32.89%	86.36%	89.07%
	Total	489	604	421	537	23.52%	27.55%	86.09%	88.91%
Fraud and Forgery	Counted per Victim	0	0	0	0				
	Other Fraud & Forgery	20	30	5	7	50.00%	40.00%	25.00%	23.33%
	Total	20	30	5	7	50.00%	40.00%	25.00%	23.33%
Other Notifiable	Going Equipped	13	11	9	13	-15.38%	44.44%	69.23%	118.18%
	Other Notifiable	248	264	82	78	6.45%	-4.88%	33.06%	29.55%
	Total	261	275	91	91	5.36%	0.00%	34.87%	33.09%
Robbery	Business Property	22	39	6	9	77.27%	50.00%	27.27%	23.08%
	Personal Property	270	337	28	20	24.81%	-28.57%	10.37%	5.93%
	Total	292	376	34	29	28.77%	-14.71%	11.64%	7.71%
Sexual Offences	Other Sexual	182	244	31	25	34.07%	-19.35%	17.03%	10.25%
	Rape	113	129	14	13	14.16%	-7.14%	12.39%	10.08%
	Total	295	373	45	38	26.44%	-15.56%	15.25%	10.19%
Theft and Handling	Handling Stolen Goods	24	15	12	18	-37.50%	50.00%	50.00%	120.00%
	Motor Vehicle Interference & Tampering	227	246	5	11	8.37%	120.00%	2.20%	4.47%
	Other Theft	1,557	1,459	82	56	-6.29%	-31.71%	5.27%	3.84%
	Theft from Motor Vehicle	941	1,073	15	10	14.03%	-33.33%	1.59%	0.93%
	Theft from Shops	932	1,083	323	268	16.20%	-17.03%	34.66%	24.75%
	Theft Person	223	232	2	1	4.04%	-50.00%	0.90%	0.43%
	Theft Taking of Motor Vehicle	702	562	52	34	-19.94%	-34.62%	7.41%	6.05%
	Theft Taking of Pedal Cycles	390	474	15	16	21.54%	6.67%	3.85%	3.38%
Total	4,996	5,144	506	414	2.96%	-18.18%	10.13%	8.05%	
Violence Against the Person	Assault with Injury	927	950	279	198	2.48%	-29.03%	30.10%	20.84%
	Common Assault	1,094	1,185	220	171	8.32%	-22.27%	20.11%	14.43%
	Harassment	1,374	1,511	213	181	9.97%	-15.02%	15.50%	11.98%
	Murder	0	3	0	2				66.67%
	Offensive Weapon	83	113	78	78	36.14%	0.00%	93.98%	69.03%
	Other Violence	199	161	78	50	-19.10%	-35.90%	39.20%	31.06%
	Wounding / Grievous Bodily Harm	398	438	126	136	10.05%	7.94%	31.66%	31.05%
	Total	4,075	4,361	994	816	7.02%	-17.91%	24.39%	18.71%
Grand Total		13,237	13,793	2,393	2,119	4.20%	-11.45%	18.08%	15.36%

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